# HOW TO BECOME A CERTIFIED PROVIDER WITH THE STATE OF ALASKA

HOW TO NAVIGATE THE SDS WEBSITE AND BECOME A LICENSED PROVIDER

# WHAT WILL BE COVERED IN THIS PRESENTATION

- ► This presentation pertains to the steps one would take in navigating the SDS website and becoming a licensed provider. There are two types of providers; Direct Service Providers and Care Coordinators.
- ► This presentation does not include what one would take to form their own business. Please refer to the Small Business Association or a Certified Public Accountant to help navigate these steps.
- How to navigate the SDS website
- Where to find policies, conditions of participation, regulations, etc.
- How to build a network of contacts

#### WHERE DO I START?

- You will find everything you need to begin the process of becoming a certified provider at the State of Alaska / Department of Health / Senior and Disability Services (SDS) website
- Visit the SDS website at: <a href="https://health.alaska.gov/dsds/Pages/default.aspx">https://health.alaska.gov/dsds/Pages/default.aspx</a>
- ► Here is the link to the SDS Certification Powerpoint Presentation:
- How to become a Care Coordinator SDS Link: <a href="https://www.youtube.com/watch?v=VBtnlJzfEC8">https://www.youtube.com/watch?v=VBtnlJzfEC8</a>
- ▶ SDS Powerpoint: Personal Care Services Application Guidance / Waiver Application Guidance:
- On the right column you will find the link to the <u>Provider Certification & Compliance Unit</u>
  - ▶ Here you will find a wealth of information on how to become a provider, including key contacts to add to your network of support when navigating the process.

## Let's explore the website together!

- ► E-Alerts
- Centralized Reporting
- How to access regulations and conditions of participation (COPS)
- Harmony System
- Various programs offered by SDS
- AK HCBS Waivers
- Still want to become a certified provider? Let's go to "Approved SDS Forms"

#### APPROVED SDS FORMS

- Cert-01 Waiver Services Provider Certification Application
- <u>Cert-04 Notice of Appointment or Change of Program Administrator</u>
- Choose the types of waivers you want to become certified with
- Choose what types of services within each waiver you want to provide
- With each service you will find a "Service Declaration" and you will need to review the "Conditions of Participation"
- ► Follow the steps on the certification forms and service declarations to create the required policies and procedures.

## Certification/Licensing/Enrollment

- <u>Certification</u>: all providers need to go through the certification process, regardless of what services you choose to provide.
- Licensing: If you are interested in operating a licensed assisted living home, you will also need to go through the licensing process which you will find on the SDS website.
- Enrollment: You will need to enroll as a Medicaid Provider by visiting:
  - medicaidalaska.com (also referred to as "the portal")
- <u>Billing</u> there are various ways you can bill for services: through the Medicaid portal, a software program such as Payerpath, or if you choose online documentation provider like Therap you could use electronic billing

# There are people to support you, don't be afraid to ask for help along the way!

- The system is robust, but try not to get overwhelmed. There are great people throughout our state who can help.
- Build a network of contacts
- Become a member of the Southeast Regional Eldercare Coalition, and/or the Alaska Association on Developmental Disabilities
- Start small, and grow as you feel more comfortable and confident with how to navigate the system.

## SAMPLE POLICY

Please see attached!

# Q&A

